

# DISPUTE RESOLUTION

The Master Builders dispute resolution service is ideal for members or consumers with minor building disputes where the cost of going to court or seeking legal advice proves a barrier to using ACAT or court processes to resolve the dispute. This may include disputes between a builder and subcontractor, a builder and a consumer, payment disputes, contract disputes, or disputes involving the quality of work.

The Master Builders dispute resolution service is:

- Completed for a fixed fee (payable equally by both parties involved in the dispute)
- Managed by qualified MBA staff
- Confidential
- Quicker than many of the alternatives
- Legally binding

This service can only be commenced if:

- Both parties to the dispute agree to use the Master Builders dispute resolution process as the method of dispute resolution and the contract in place allows this method of dispute resolution, and
- The required fee is paid by both parties.

Fee Schedule:

	Fee for party 1	Fee for party 2	Total fee
For payment claims - where the monetary value is less than \$20,000, or For all other disputes - where the value of the disputed work is less than \$20,000.	\$450	\$450	\$900
For payment claims - where the monetary value is between \$20,001 and \$40,000, or For all other disputes - where the value of the disputed work is between \$20,001 and \$40,000.	\$700	\$700	\$1,400
Additional fee payable if more than one site inspection or mediation meeting is required	\$325 (per inspection or meeting)	\$325 (per inspection or meeting)	\$650 (per inspection or meeting)
For complex disputes or where the value of the dispute exceeds \$40,000	Price on application	Price on application	Price on application

*\*All amounts quoted exclude GST*

For further information, please contact Master Builders.